

WHAT WE HEARD 2026 BUDGET SURVEY



Survey Overview

May 6 to June 9 104 (2.5%) - residents completed the survey 51% Residents for 6+ years 81% - Age 35+ 63% - Female



Top Community Values

Fiscal responsibility and transparency Safety and security Sustainable growth Environmental sustainability



Preferences To Generate more Revenue

45% – Raise user fees 34% – Raise tax & user fees 18% – Cut services 3% – Raise property taxes



Tax & Spending Preferences

33% - Maintaining or enhancing service levels by increasing taxes
34% - Cut services to maintain taxes
22% - Cut services to reduce taxes
11% - Unsure

Value for Taxes:

32% – Good or very good value26% - Neutral or unsure42% – Poor or very poor value



Top Uses for Unexpected Funding

29% – New infrastructure 25% – Improve existing services 21% – Reduce property taxes



WHAT WE HEARD 2026 BUDGET SURVEY



Top-Ranked Services

Community Safety Roads & Sidewalks Parks & Open Space Community Events & Recreation

Top Budget Priority Themes



Roads & Infrastructure

Better maintenance of roads, sidewalks, and snow removal services — including pothole repairs, gravel upgrades, and improved lighting.

Mentions: 47 Percentage: 22%

Mentions: 43

Taxes and Affordability

Freeze or reduce property taxes and **Percentage:** cut municipal spending to make living in Crossfield more affordable.

Recreation & Parks

More recreational facilities (e.g. pool, fieldhouse, youth centre), better parks, playgrounds, and expanded programs for families and all age groups.

Mentions: 34 Percentage: 16%

Fiscal Responsibility

Managing financial resources carefully, ensuring that tax dollars are spent wisely, services are delivered efficiently, and spending decisions balance current needs with future stability

Economic Development & Retail

Bring in new businesses, improve the downtown area, and streamline development processes to increase local jobs and tax revenue.

Mentions: 16 Percentage: 8%

Wastewater & Sewer Services

Fix the ongoing sewage and wastewater issues, prevent backups, and invest in updated infrastructure. Mentions: 14 Percentage: 7%



How Residents Stay Informed

76% – Use social media 61% – Newsletter 60% – Town website

Of those that Responded:

68% feel they are informed or somewhat informed 32% do not feel well-informed

What would help:

More frequent updates to communication channels Improved website accessibility Mobile app with notifications



What Residents Want More of

44% – Parks & green spaces 44% – Active transportation 41% – Expanded recreation facilities 22% – Events & festivals 17% – Cultural initiatives