



Town of Crossfield E-Bill Utility Service Agreement

Name

Date

E-Mail Address

Phone Number

Utility Account Number(s)

Street Address(s)

Please circle **Owner** or **Renter**

I, _____ have read and agreed to the present terms and conditions listed below.

Signature

Date

Please read the following terms and conditions carefully, as they contain important information that should be known before subscribing to the E-Bill service.

- The Utility invoice will be provided to the subscriber as a PDF attachment via the email address supplied.
- It is the subscribers' responsibility to provide the correct email address and to inform the Town of Crossfield of any changes to their email address. If you have not received your Town utility invoice by the 30th of every 2nd month (January, March, May, July, September and November), please contact the Town Office at 403-946-5565. **Non-receipt is not justification for late payment and penalties will apply.**
- Printed copies of your e-bill can be used to pay at the Town Office, financial institutions, online, telephone banking, or by mailing a cheque or money order.
- When you agree to the Terms and Conditions of this service, you will no longer receive a paper utility invoice from the Town of Crossfield.
- The customer is responsible to pay in full and on time whether the bill has been based on an estimate or actual reading. Failure to receive or loss of the utility statement will not be accepted as reasons for either non-payment or for exemption of late penalties. The town will not be held liable for late or missed payments.

Disclaimer: Email provided will only be used for communications regarding utility invoices and/or notices.

The information on this form is collected under the authority of section 33 (c) of the Freedom of Information and Protection of Privacy Act (FOIP) and is used solely for purposes relating to the Town of Crossfield.