

May 2024

2024 Property Tax and Assessment Information

www.crossfieldalberta.com

Each year in May, the Town of Crossfield sends tax notices to Crossfield property owners. This notice includes your municipal property tax levy, as well as levies the Town collects on behalf of other organizations for education and seniors' affordable housing.

How are property taxes calculated?

The amount of property tax you pay is based on the assessed value of your property. Assessment values are based on the provincially legislated valuation date of July 1, 2023, and the physical condition of a property as of December 31, 2023. The assessed value of your home can vary widely from today's market value, but that will be reflected in next year's assessment value.

Where do your tax dollars go?

Municipal Portion of property taxes

The Town's 2024 operating budget was approved by Town Council in the fall of 2023 and spring of 2024. The municipal portion of your property taxes is based on the Town's budgeted revenue requirements and funds all the services we offer, such as roads, recreation and parks, protective services and much more! The amount owed per taxpayer is determined based on property assessment value.

Non-municipal portion of property taxes

Your tax bill also includes levies the Town collects on behalf of others for education and senior living. The Town does not set the amount of these levies.

Education:

The Alberta Education levy is collected on behalf of the Government of Alberta for education. All property owners are required to contribute whether or not they have children attending school.

Rocky View Foundation:

This levy helps to provide affordable housing options to independent seniors living in the Rocky View County region.



Property Assessment Complaints

As a taxpayer you have comprehensive rights to information and due process. An assessed person is entitled to see or receive sufficient information about their property in accordance with the Municipal Government Act section 299, or a summary of an assessment in accordance with Section 300, or both.

If you are the assessed person and would like more information regarding your assessment, please contact our office at 403-946-5565 or email financialofficer@crossfieldalberta.com. An assessor can review your assessment and provide an explanation specific to your property.

If you have spoken with an assessor and still feel that your property assessment is incorrect, you may file a complaint. Complaints can only be filed against the assessed value of the property, not against the taxes or tax rates. The deadline to file a complaint is July 23, 2024.

To have a complaint heard by an Assessment Review Board you must complete an assessment complaint form and submit it to the Town's Administration Office (Attn: Assessment Review Board Clerk) prior to the deadline with the applicable fee. Complaint forms are available on the Alberta Municipal Affairs website.

Methods of Payments Tax Payments are due by June 28, 2024.

The following methods of payment are accepted:



<u>By mail:</u> Include the remittance stub with your payment to ensure it is credited to the correct tax account. Make cheque or money orders payable to the Town of Crossfield, Box 500, Crossfield, AB TOM 0S0



In Person: Town administration office, located at 1005 Ross Street

Mon. - Fri.,: 8:30 a.m. - 4:30 p.m.

Payments may also be left in the secure drop box, located to the left of the main entrance. Postdated cheques to June 28, 2024, are accepted.



At your financial institution: Make payments in person or through telephone/online banking. Please use your tax roll number and allow three (3) to five (5) business days for payment to be received.



<u>Tax Installment Payment Plan (TIPP)</u>: This plan provides participants with the opportunity to make monthly installment payments. Enrollment forms are available on the Town's website; www.crossfieldalberta.com

Failure to receive your tax notice does not exempt you from late payment penalties. A 12% penalty will be applied to outstanding balances as of July 1.

We're here to help

We understand that property tax payments can have a financial impact on residents. If you find yourself in a situation where you don't know how you are going to pay your taxes, please contact us at 403-946-5565 to talk about what options are available.

Contact Us

financialofficer@crossfieldalberta.com town@crossfieldalberta.com



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